

Appendix A Consultation Responses to Proposed Taxi Fare Increase

Response 1 received 7 February 2024

I strongly object to the proposed increases.

The current rates are more than adequate.

At a time where a lot of people, who rely on taxis, are struggling to make ends meet, another increase in fares will put them off using our services.

I am already losing work because the current fares are too expensive, so an increase will only ensure this happens more often.

Response 2 received 8 February 2024

Dear Team,

I would like this email to act as a rejection of the proposal to increase the Hackney Tariffs. In an economy that is struggling I do not feel that the public will accept the increases and it is my own feelings that the proposal would alienate the general public towards using Hackney Carriage vehicles around the West Suffolk area.

Therefore I am totally against this proposal.